

Contact Form

If you would like to be considered for the PPG then please complete the form and return it to Reception.

Name: _____

Address: _____

Postcode: _____

Email address _____

Contact number _____

Are you: Male Female

What ethnic group do you represent (please circle):

White British Black British Irish

White or Black Caribbean

White or Black African

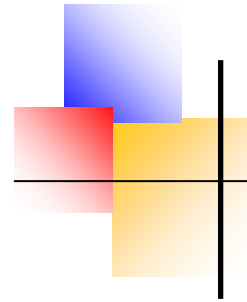
White & Asian Indian Pakistani

Nepalese Chinese

Not listed (please specify) _____

To register for our Virtual Patient Participation Group please indicate on this form. If you would like to attend the group meetings at the surgery email the Office Manager:

lorrainestratton@nhs.net



Southwood Practice

Patient Participation Group



How you can get involved

Helen Gledhill – Practice Manager
Southwood Practice
Links Way Farnborough GU14 0NA
Tel: 01252 371715
www.southwoodpractice.co.uk



What is a Patient Participation Group?

Patient Participation Groups (PPG) are based within General Practice. They work with their Practice to offer a patient's perspective on the services that are provided.

Each PPG determines its own activities according to the needs of the patient community and the Practice itself. It creates a connection between the Practice and its patients; allowing open, constructive discussion and analysis of services provided and to discuss topics of mutual interest.

Practices can gain a great deal from having a PPG, most notably by allowing feedback on the decisions that are made on their behalf about the services that are available to them and to understand the implications of proposed changes to services.

Patients can benefit from PPGs by having a greater knowledge of the Practice and its staff; from improved communication with staff and having a forum to suggest positive ideas and voice concerns.

A PPG is not a forum for individual complains or for single issue campaigns.

The PPG should regularly feedback to all practice staff and patients. This will allow everyone to be aware of the activities of the group and raise its awareness.

What is a Southwood Practice Patient Participation Group

The current PPG is made up of staff and patients who meet three or four times a year at the surgery to discuss ways of making a positive contribution to the services and facilities offered by the Practice to our patients.

We understand that not all of our patients have the time to attend meetings at the surgery so we have created a Virtual Patient Participation Group (VPPG). We aim to send out topic specific questionnaires via email or text approximately four times a year.

We aim to publish the results of these surveys, along with any additional information from our 'in house' PPG, as well as any proposals to change any areas that may have been highlighted for improvement.

If you would like to become a member of the PPG or VPPG then please complete the form and hand it in to reception or email us at:
nehccg.southwoodpractice@nhs.net.

We value any support our patients can give.

